

Fleet Partnership Solutions

Drive efficiency with a tailored fleet administration program

You need to focus more time on your core business but also want to operate your fleet efficiently. We have the answer. Element Fleet Management's Fleet Partnership Solutions is a fleet administration program for clients who want a hassle-free vehicle program managed by a dedicated, knowledgeable team at Element.

Our programs can be tailored to provide the level of support you desire, from day-to-day administration to strategic planning and project management to full outsourcing where we serve as your fleet manager. Our dedicated team of fleet experts develop, manage and execute on your strategic plans saving you time and money.

Reduce costs, improve driver behavior and optimize your fleet's performance. We'll keep your fleet on the road and you focused on your business.

For more information, contact your Element account manager or visit elementfleet.com



Fleet Partnership Solutions

Solutions for hassle-free fleet management

Whether you are looking for basic fleet administrative support or total fleet outsource – or something in between, we've got you covered.

- Trusted point of contact to support client throughout the vehicle lifecycle
- Customer Care representatives provide fleet related assistance to clients and drivers

ESSENTIAL

For companies who want to manage their fleet program but need the support of Element's contact center and fleet management expertise

Fleet Management Support

- Trusted advisor and primary point of contact to support client through the vehicle lifecycle
- Centralized, closed loop issue resolution
- Maintenance of client specific service parameters

Technology & Reporting

- Training and technical support to effectively utilize best-in-class tools

Program Management Support

- Vehicle Acquisition – manage buildout changes, replacement plans, bulk inventory adds
- Finance – billing changes, breakdown adds and user access/ contact management
- Title & Registration – state transfer status/ reporting, special project management (20+ units)
- Fuel – daily/weekly transaction exception reporting
- Remarketing – client/competitor owned remarketing activity/vehicle sale process support (non-leased off road, remarketing status inquiries)

FLEET MANAGER

For companies who want to fully outsource management of their fleet to Element

- Certified Fleet Manager
- Program goals/objectives personalized and scalable to the client's organization's specific needs
- Option for Element onsite contact

ADVANCED

For companies who want Element to manage their inventory and value strategic planning and execution, program management and additional consultation

Essential level support PLUS:

Program & Exception Management Support*

- Vehicle Acquisition support
- Collision & Safety – policy management
- Billing – transaction inquiry
- Fuel – transaction exception reporting
- Maintenance – overdue preventive maintenance
- Remarketing – missing odometer, off road not sold
- Taxable Benefits – quarterly inventory audit, annual report
- Telematics – inventory and non-reporting device management
- Title & Registration – missing document notifications
- Tolls & Violations – materials and transaction management
- Exception reporting/driver communication

Inventory Management

- Driver and vehicle updates
- Idle asset management
- Inventory audit
- Active rental management
- New hire onboarding
- Terminated/non-eligible driver management
- Vehicle moves/turn-key delivery
- HR file exceptions

Strategic Planning & Project Execution

- Xcelerate Intelligence trends & exceptions management
- Cost savings opportunities
- Strategic engagement plan
- Business review support

*(not an inclusive list of tasks)

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