

Maintenance

Boost driver productivity and control maintenance costs

Every breakdown, every repair and even routine vehicle maintenance takes valuable earning assets off the road. The sooner your drivers and your vehicles can get back up and running, the better. Our premier suite of service programs help you get maintenance and repair costs under control, while increasing vehicle and driver uptime.

Comprehensive maintenance and repair services, unmatched buying power and more actionable data for better analysis and decisions will keep your fleet well-tuned and your bottom line happy. Reduce costs and gain productivity. We've got you covered on and off the road.

For more information,
contact your Element
account manager or visit
elementfleet.com



Maintenance

Keeping your vehicles and drivers on the road

MAINTENANCE

Premium suite of maintenance services

- 24/7 driver assistance from multi-lingual, in-house contact centers
- Element's staff of ASE/310S/310T certified associates consult on repairs and enforce client specific policies
- Managed and contracted North American network of 50,000 national accounts, dealers, independent repair facilities and mobile repair providers
- Ease and convenience of combined service card for fuel and maintenance
- Element works with multiple rental companies to fulfill your maintenance rental needs
- Warranty/post warranty recovery process with OEMs (excludes heavy trucks & MHE)
- Proactive preventive maintenance notification reminders sent to drivers based on OEM recommendations
- Comprehensive maintenance reporting and repair history via Element's Xcelerate portal

ADDITIONAL FEE-BASED OPTIONS FOR MAINTENANCE

Managed Rental

Full vehicle/equipment rental program

- Element oversees and coordinates vehicle rentals to minimize extended rental time (available for cars/light duty trucks and equipment rentals)
- Consistent follow up with repair shop to track repair ETA and extend rental as needed

Downtime Tracking

Detailed vehicle repair tracking

- Repairs tracked from shop notification to repair completion
- Dedicated process for delays or escalations

Roadside Assistance

Keeping drivers safe and getting them back on the road

- 24/7 nationwide tow and roadside repair coverage
- Service requests handled by knowledgeable staff trained in transportation fleet emergency response and logistics

ADDITIONAL MAINTENANCE PROGRAMS

Client Managed Maintenance

Client managed program utilizing Element's network of providers

- Client establishes service card limits and escalation process; client's drivers/managers authorize all repairs
- Client's vehicles receive negotiated maintenance and repair pricing using Element's extensive repair network
- Optional Roadside Assistance program with 24/7 nationwide tow and roadside repair coverage

Client Repair Data Capture

Client's maintenance data integrated into Element's system

- API or manual data integration options for clients to load their maintenance data into Element's system for reporting, trend analysis and transaction detail

Client Location Maintenance

Personalized solutions for client's onsite maintenance operations

- Assist in solving for a variety of concerns such as minimizing unscheduled downtime, controlling & reducing costs and maintaining compliance to sourcing technicians for a client's operations

Client Garage Management

Comprehensive option for client owned garages which enables full transparency into all maintenance activities

- Efficient repair order process decreases admin time, provides cost control and improvement in repair quality
- Advanced dashboard, reporting, and analytics capability to drive short and long-term maintenance optimization

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