

Tolls & Violations

Gain visibility and control over toll expenses and vehicle violations

Element Fleet Management's Tolls & Violations program provides management tools for controlling costs of tolls and vehicle violations. Working with our partner Verra Mobility, we reduce the administrative hassle of distribution and management of toll materials and registration for video tolling. We also help you manage your toll and non-toll violations such as parking and photo-enforced tickets with ease – giving you visibility and control over these expenses.

Element provides a seamless experience from sending your drivers the appropriate toll equipment based on location, to providing you and your drivers with a user-friendly web portal to access violation status.

Our Driver Payment programs, for both personal tolls and vehicle violations, provide an opportunity for you to reduce the overall business costs through redirecting these costs to be the responsibility of the driver. We make it easy for drivers to pay their personal tolls and violations online and provide a credit to our clients when payment is received. In some cases, we can transfer the risk and liability of violations to the drivers. No more chasing drivers to pay or reimburse your company for violations incurred. Customized reporting also provides you with complete violation activity for compliance and tax purposes.

For more information, contact your Element account manager or visit elementfleet.com



Tolls & Violations

Comprehensive toll payment and violations processing programs

TOLL MANAGEMENT

Full outsource program to manage toll payment and reporting

- 95% of tolls in North America are covered in the program
- Avoid toll violations and processing fees
- Detailed toll activity reporting
- Reduce auditing toll charges and correcting toll authorities' errors (misclassified tolls, duplicate toll charges)
- Gain the ability to budget, forecast and analyze tolling behavior with consolidated billing and transparent expenses
- Drivers are sent a welcome kit that includes an introduction letter plus a transponder or video windshield cling (based on vehicle location)

STANDARD VIOLATIONS PROCESSING

Automates the processing of violations

- Vehicle violations such as parking, photo-enforced and tolls received by Element are processed and paid on behalf of the client
- Avoid upfront payment of violations
- Prevent or reduce violation penalties
- Increase visibility to violations and driver behavior through enhanced online reporting
- Provide opportunity for forwarding certain types of violations to the driver vs. processing upon receipt

DRIVER PAYMENT OPTIONS:

PERSONAL VIOLATIONS PAYMENT

Transfers payment of the violation to the driver

- Transfers the cost of violations to the responsible fleet vehicle driver; transfer of liability to the driver is available in some U.S. states
- Email notification directs driver to a driver portal to view the violation and either pay or dispute the violation
- Fleet manager portal provides access to violation status, unpaid violations report by driver and top violators report
- Continuous follow up with the driver to pay the violation

PERSONAL TOLL PAYMENT

Drivers can identify and pay personal tolls while using the company toll program

- Enables drivers to access tolls on a web portal and identify which tolls are personal vs. business
- Clients set "business hours" so that tolls incurred during those hours are automatically defaulted to "business" simplifying the disposition process for their drivers
- Secure website allows drivers to review, certify and pay personal tolls online
- Tracks personal tolling activity

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